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March 30, 2004

**HAND DELIVERY**

Chairman Deborah Tate  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, Tennessee 37243

**PROPRIETARY CONFIDENTIAL  
COMMERCIAL INFORMATION SUBJECT  
TO THE PROTECTIVE ORDER IN THIS  
PROCEEDING AND EXEMPT FROM  
DISCLOSURE PURSUANT TO 5 U.S.C.  
§ 552(B)(4)**

**Re: Time Warner Telecom of the Mid-South, L.L.C.'s March 2004  
CSAs with End Users.**

Dear Chairman Tate:

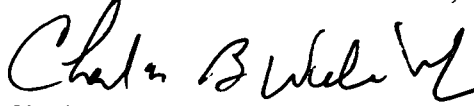
On behalf of our client, Time Warner Telecom of the Mid-South, L.L.C., we have enclosed here with a brief summary of the special contracts Time Warner negotiated with end-user customers during the referenced month. These special contracts were made available to similarly situated customers. If you require any additional information, please feel free to contact Chuck Welch.

Time Warner submits and original and four (4) copies of the requested information, and agrees that the TRA may use it to monitor CSA use by the industry. Time Warner considers the requested information to be both proprietary pursuant to the terms of the Protective Order entered into in TN Doc. No. 98-00559, as well as confidential commercial information under the Freedom of Information Act, 5 U.S.C. § 552(b)(4). Moreover, Time Warner does not customarily release information to the public.

We appreciate the TRA's cooperation and concern for the confidentiality of this information. If we can be of further assistance, please do not hesitate to contact us.

Very truly yours,

**FARRIS, MATHEWS, BRANAN,  
BOBANGO HELLEN & DUNLAP, P.L.C.**



Charles B. Welch, Jr.

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Enclosure